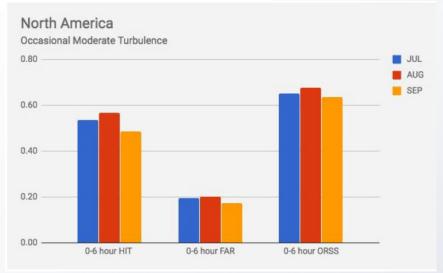


Assessing Weather Forecasts in Commercial Aviation

- Commercial Airlines with either internal or contract weather services must demonstrate product verification via Enhanced Weather Information System or EWINS
- EWINS approval, from FAA, certifies the airline, not the weather provider
- The Weather Company (TWC), AA's Provider, delivers QA reports for TAFs and Enroute Turbulence Forecasts
- These evaluations are strictly weather, not tied to operational decisions







Assessing Weather Forecasts in Commercial Aviation

- Significant Event Reviews also requested/prepared, mostly when AA Hub severely impacted, or when event was a surprise
- Meteorology not the only assessment in these events...Performance reviewed in dispatch, schedule reduction (did we cancel proactively, not enough), airports operations (enough de-icing trucks?), and FAA traffic management initiatives
- Growing trend with regards to risk reduction as more TWC products include information on event confidence
- Bringing this all together is very complex, weather just one contributing factor in complex airline decisions.

Outlook for NYC 4 Jan (issued 3 Jan)

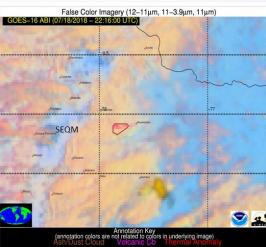
The Weather Company		Winter Impact Forecast for KNYC Valid January 4, 2018									
		Category	Forecast weather	Wind (knots)	Temperature (F)	SNOW		ICE			
GMT	Local					PERIOD	TOTAL	PERIOD	TOTA		
06 -09Z/4	0100-0400/4	Α	-SN	01015G24KT	28 - 27	0.5-1	0.5-1				
09 -12Z	0400-0700	B/C	SN/+SN/BLSN	36019G30KT	27 - 27	1-2	1.5-3				
12 -15Z	0700-1000	B/C	SN/+SN/BLSN	36021G34KT	27 - 26	1.5-2	3-5				
15 -18Z	1000-1300	B/A	-SN/SN/BLSN	35021G34KT	26 - 28	1-2	4-7				
18 -21Z	1300-1600	Α	-SN/SN/BLSN	33019G30KT	28 - 28	0.5-1	5-8				
21 -00Z	1600-1900	Α	-SN/BLSN	31020G32KT	28 - 26	Т	5-8				
					_						

Forecast Concerns: Light snow will overspread the NYC area near 1 am. Snow may become moderate-heavy at times around and after 4 am. The heaviest snow will likely be 6-11 am when there is the greatest risk for 1/4SM 45N. Snow will taper off during mid-afternoon and end around 5 pm. Overall, forecast data has trended heavier with total snowfall for NYC and confidence is increasing. There are still some differences between the forecast models, so some further changes are possible. Snowfall of 5-8", lowest at EVN and highest at JFX. This will be a powdery snow with blowing and drifting.

SNOW OVER NEW ENGLAND AND EASTERN MID-ATLANTIC THURSDAY.

PRIOTIC BITUATION. A powerful too pressure center will pass well officione of the Mid-Misettic Thursday proming, about 73 NM models stoodal and gainly which to the eastern Mid-Misettic data and eastern Miset Stoodal and passible though and the stoodal and gainly which to the eastern Mid-Misettic data deather. Will east you will be this eastern Mid-Misettic data deather. Will east you would be bitter data from the passible chapter in the passible chapter in the forestant over east of and exposite chapters in the forestant over data of use of both this system. Of come, that uncertainty leaves room for error and opsible chapters in the forestant over data of use of both this system. Of come, that uncertainty leaves room for error and opsible chapters in the forestant over the control of the data of the d







Reports from AA TAPS equipped Aircraft

Table 1: Turbulence Severity Breakdown - 2018

Month	Ride Quality	Light	Moderate	Severe	
January	23,960	8,480	210	8	
February	25,319	10,791	291	14	
March	29,025	12,287	323	28	
April	27,971	12,734	397	23	
May	27,107	12,571	354	38	
June	24,565	10,746	291	28	
July	21,541	9,004	355	21	

Summary

The following information and figures show a summary of reports from 2018.

- 1. Total Turbulence Reports 258,482
 - a. Moderate or Greater 2,381
- 2. Total Heartbeat Messages 1,945,857
- 3. Estimated Number of Flight Hours 648,619
- 4. Estimated Number of Turbulence Reports per Flight Hour 0.40
 - a. Moderate or Greater (per 100 flight hours) 0.37

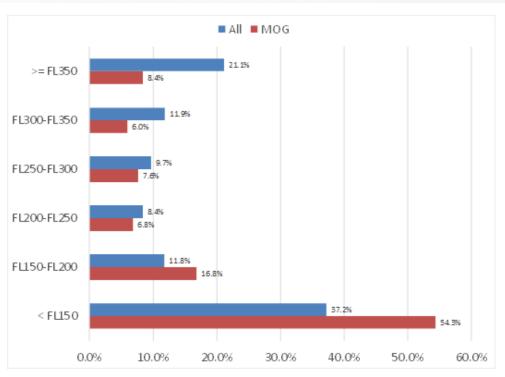
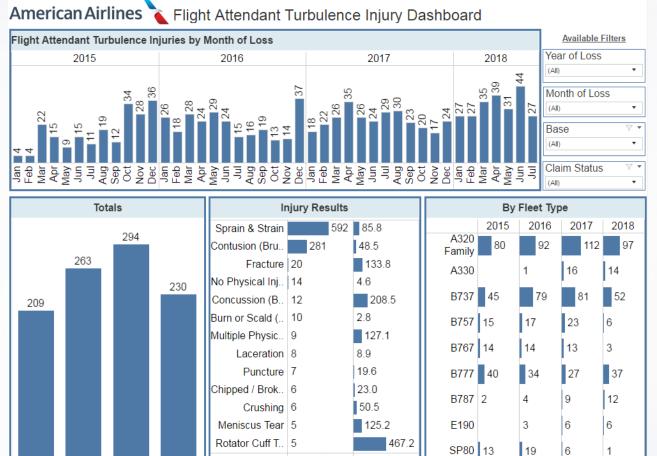


Figure 2: Turbulence Report Flight Level Breakdown



Flight Attendant Injury Data



500

2015

2016

2017

2018

Injury Claims Avg. Days L

500

Unknown

Noteworthy:

- Injury data not yet normalized by flight hour, so some of the steady increase due to more flights
- As noted earlier, while number of incidents seems to be on a steady state, injuries to FAs may be increasing
- This is relatively new and we are very interested in adding attributes like phase of flight, length of flight, intensity of turbulence encounter (not always available), regional analysis, and more...
- We are deep diving into injuries occurring on TAPS equipped aircraft where more objective data is available.
- Flight attendant and pilot reporting is not standard and we still do lots of manual analysis

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