



**Aviation Weather  
Summer Meeting 2013  
Washington D.C.**

**Joe Bertapelle  
Director of Strategic Airspace Programs**

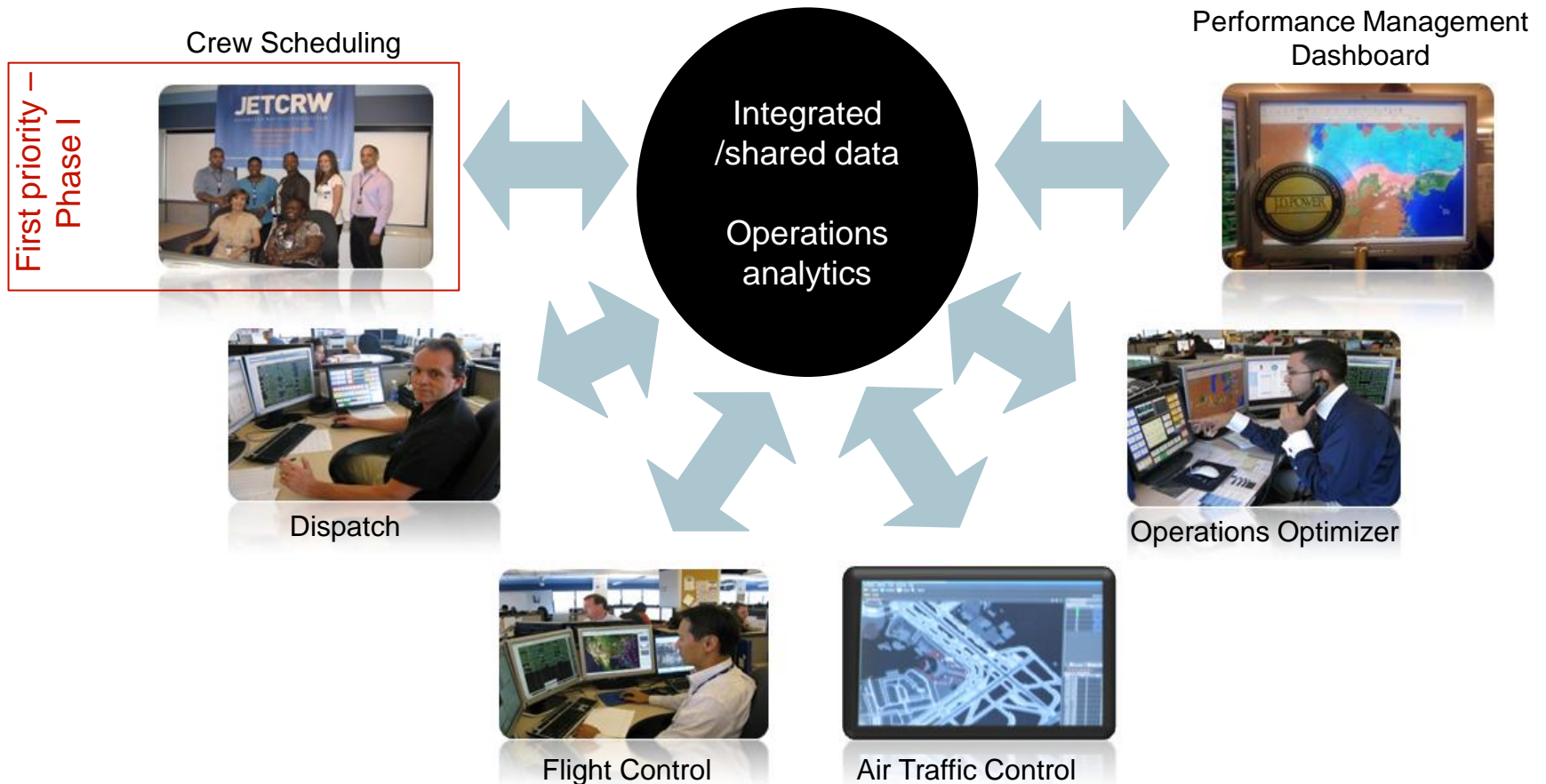


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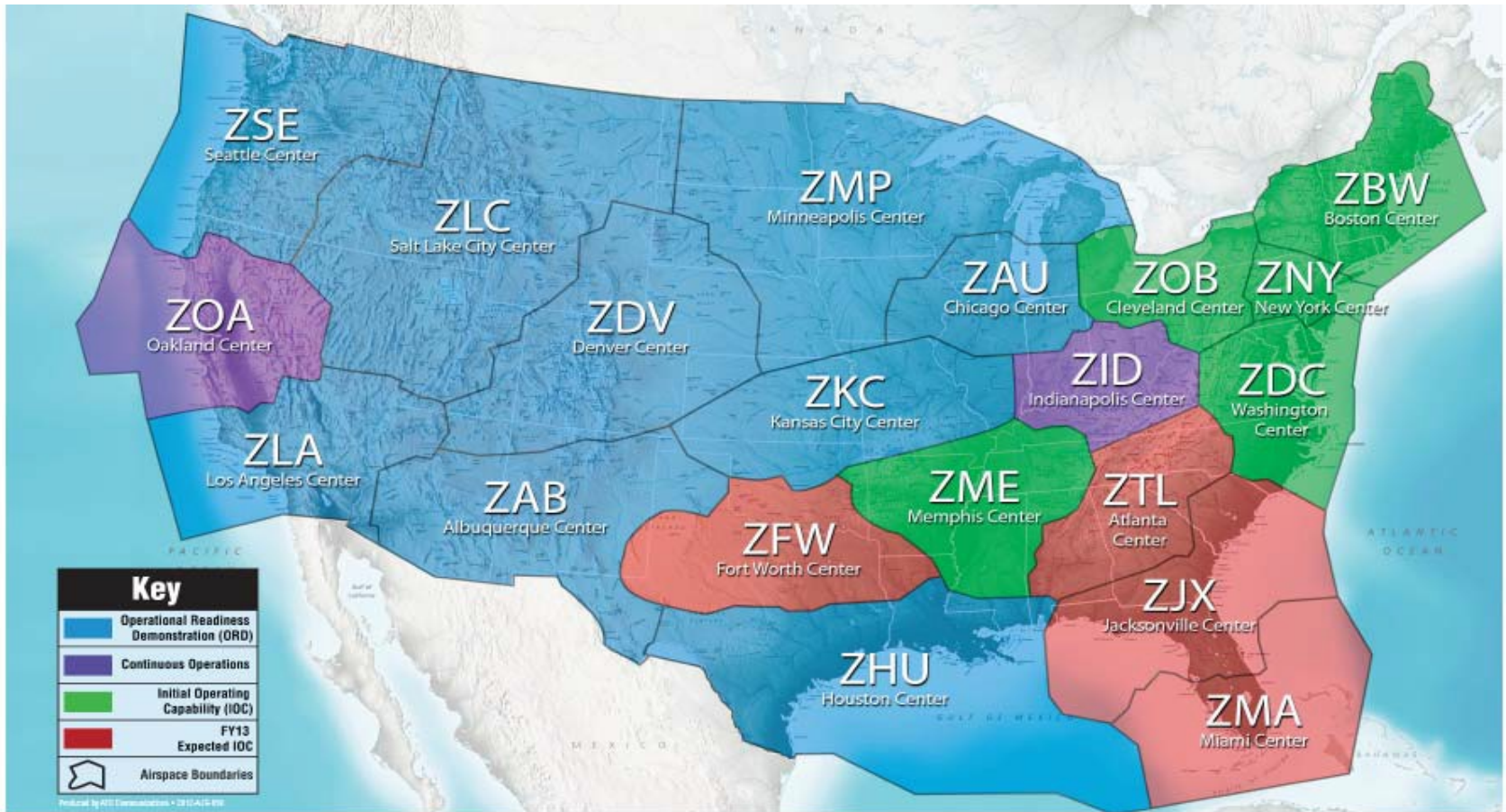
# SOC Transformation: People, processes and technology

Addressing the growing complexity of our operations and geographic presence

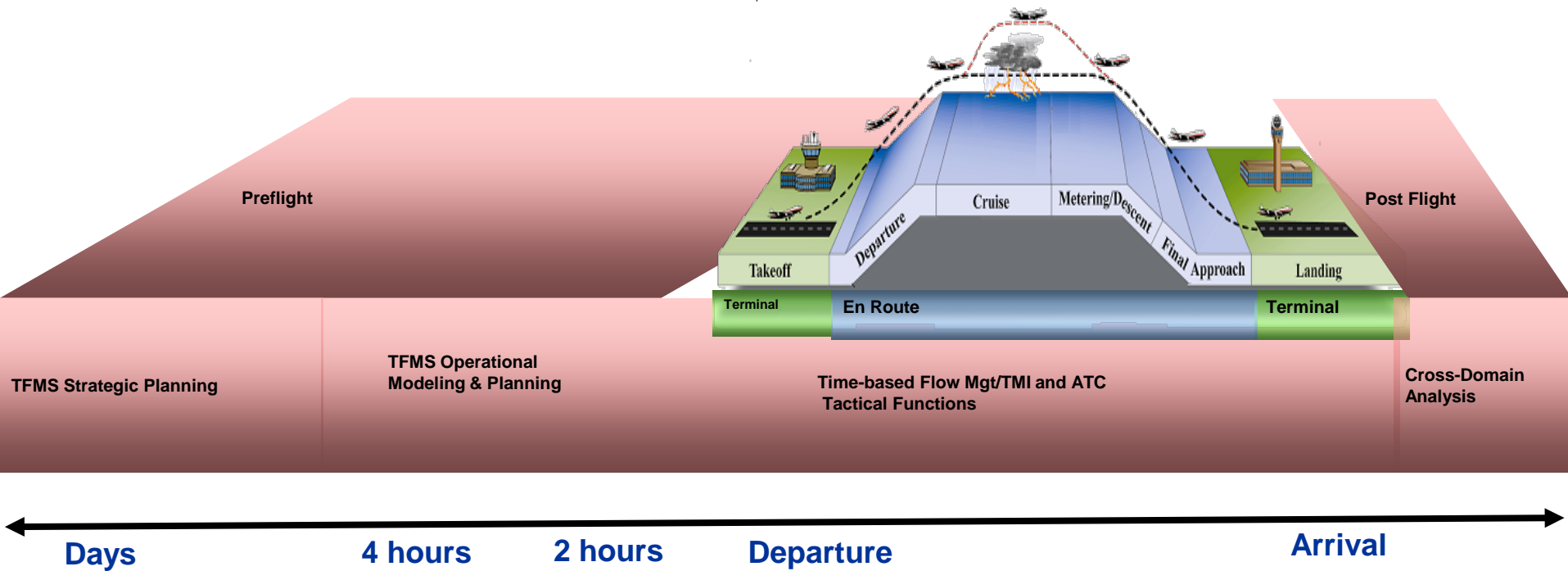


Implementation complete in 2015





# Planning and Execution Timelines





Thank You



Maxy Engelbreit

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